



## Pam Tyler | Owner, COO

Pam Tyler brings a unique background of experience to the winery. A former fashion model, Pam successfully completed the Operating and Maintenance Engineers Joint Apprenticeship program. From there she went on to achieve many professional licenses and distinctions including: Journeyman Electrician, Journeyman Plumber, EPA Universal Refrigeration Technician, Certified Bonded Locksmith, Plumbing and Heating Contractor's License, OSHA Construction Outreach Trainer, and Building Energy and Sustainability Technician Certification. In addition, Pam has taught classes in technical areas for private and public schools including College of Southern Nevada.

Professionally Pam has an extensive background in facilities management. She currently is the Director of Facilities and Engineering for Caesars Entertainment's Rio property. Previously, she was the Director of Facilities and Engineering for Marnell Gaming's Laughlin Properties where she oversaw two hotel casinos and two special event venues. Prior to that, she was the Senior Facility Manager for the Muckleshoot Casino in Auburn, Washington. At the Muckleshoot Casino, she was directly responsible for the Housekeeping and Engineering departments with an employee base of 134 team members and an annual operating budget of more than 11 million.

The property included 397,000 square feet of two Casino Facilities operating on a 24/7 basis with eight food establishments, over one hundred table games and three thousand six hundred video gaming machines. She operated and maintained a seven-story parking garage of 900,000 square feet accommodating 2720 vehicles. She was responsible for all remodeling programs, tenant improvements and new construction programs. Recent projects included a new valet booth, electric vehicle charging stations, emergency call stations in the parking area and a new video gaming device repair shop. She managed an extensive 50-million-dollar remodel and expansion project for the casino. She increased tribal training positions within the department to include trades and management opportunities. Pam has an extensive background in Customer Service. She has taught numerous classes on customer service to both line employees and management. She has held seminars and workshops covering all aspects of both internal and external customer service.

Pam is also uniquely qualified to lead the winery's sustainable initiative. She has taught LEED classes in green technologies and practices. While at the Muckleshoot, she Initiated energy conservation measures that have accounted for savings in excess of 330,000 kWh per year.

Pam is also very passionate about wine. She has recently completed a wine certification program and has developed many relationships within the industry. Pam has created an extensive network of contacts, especially in the key Washington viticulture areas of Woodinville and Prosser.

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Artesian Cellars | Owner, COO  
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